



Exceptional service and communication delivers peace of mind

- Our client came to us feeling that he wasn't being properly advised or looked after by his existing accountant
- Regular proactive communication alongside clear and quick responses to his questions and concerns have taken the headache out of running his contracting business

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The Situation

Steve had been working as a contractor in his own Limited Company for around 12 months when we contacted him. His annual invoices totaled around £96,000 and he was using a specialist Contractor Accountant.

He had already registered for VAT in the flat rate scheme, was claiming basic expenses, had registered for PAYE and was drawing monthly dividends, but not taking a regular salary.

While on the surface it looked as though everything was in place, Steve felt that he wasn't being properly advised and was frustrated by the poor communication and lack of responsiveness from his existing accountant when he was referred to us.

Our Solution

Initially we advised Steve to make some changes to the way he was claiming his expenses, and to claim the additional expenses to which he was entitled.

We also advised him on the most tax efficient way to extract income from his business and how to restructure his pension contributions most effectively.

On an on-going basis we have taken over the day to day administration of his business finances, and we also provide him with regular up to date management information, allowing him to plan, budget and ultimately be in control of his finances.

Result?

Even though Steve was already well established and claiming the majority of his allowances, the additional income we created for him through good advice and careful planning, was enough to make a real difference to Steve and his young family.

More importantly to Steve, he gets a fast turnaround on responses to his questions. He feels like he can pick up the phone any time, no matter how small the question and he won't 'hit a wall'. He doesn't have to chase us for answers and receives regular proactive communication, with all the information and advice he needs to allow him to make better, faster decisions with confidence.

“With my previous accountant I felt like I was doing all the work and running a small business. InAccountancy are proactive, friendly, and handle all my queries promptly, no matter how obscure. I would definitely recommend InAccountancy to any other small business that wants to focus on their product/sales and not the books.”

Steve Tighe, ÜberDeveloper Ltd